



## I.T. SERVICES OVERVIEW

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### cinchONSITE

#### Proactive on-site support services

- Server installation and support
- Windows, Linux, MAC
- Network design and maintenance
- Proactive network security
- Data backup and recovery
- Hard drive shredding and computer recycling



### cinchMANAGED

#### Remotely managed services for Windows, MAC, and Linux

- Hardware and software inventory
- System and PC alerting
- Application and internet metering
- Software distribution over local and wide area networks
- Remote assistance
- Executive reporting with network diagrams



### cinchGREEN

#### Green friendly computing and solutions

- Server Virtualization
- 100% carbon free, ultra-low power computers
- Hard drive shredding and computer recycling
- Computer optimization for reduced energy consumption
- Paper free archiving of documents



### cinchRADAR

#### Managed e-mail archiving and continuity service

- Automatically store all inbound and outbound e-mail securely
- Locate any e-mail or attachment by keyword
- Recover e-mail to inbox without involving IT with "click and pick"
- Store e-mail for up to seven years
- Compliant with the Sarbanes-Oxley Act
- Auto-queuing of inbound e-mail in case of mail server failure



### cinchFILTER

#### Off site anti-spam mail filter

- Protection against spam, viruses and phishing exploits
- Detection of open relays and zombie computers
- Prevents users from inadvertently sending spam and viruses
- Auto-queuing of inbound e-mail in case of mail server failure



### cinchOPTIMIZE

#### Unleash the true power of your computers

- Boost efficiency of computers
- Over 50 system tweaks
- Remove unused and unnecessary programs
- Adjust registry to increase performance
- Disable unnecessary background processes